

Move Out Survey

At «mgmt_company», our goal is to continually improve our communities so that we may better serve our customers. We would greatly appreciate it if you would answer the following questions regarding your residency at «community». When you have finished completing the survey, please return it in the enclosed pre-addressed, postage-paid envelope («mgmt_company», Resident Exit Survey, «mgmt_company_address1» «mgmt_company_address2» «mgmt_company_city», «mgmt_company_state» «mgmt_company_zip»).

(1) What was your primary reason for moving?

- Purchase of a home, townhouse or condominium
- Move in with family or friends
- Job transfer
- Student (graduated, completed school year)
- Change of living situation (newly single or married, new roommate(s), need more/less space)
- Location
- Dissatisfied with apartment community (service, rent level, safety)
- Require services not provided by apartment community (nursing, transportation)
- Lease terminated or not renewed by Landlord
- Other _____

(Please describe)

(2) Would you recommend the community to a friend or relative?

- Yes
- No

Overall, how would you rate your level of satisfaction with the following items?

	Highly Satisfied	Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Dissatisfied
(3) Office Personnel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(4) Maintenance Personnel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(5) Your Apartment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(6) Your Neighbors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(7) The Community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(8) Services Provided	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(9) Safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(10) Parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(11) Exterior Lighting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(12) Snow Removal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(12) Trash Removal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(13) Laundry Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(14) Moving Out Procedures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(15) Overall Satisfaction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(16) Do you have any additional recommendations?

We appreciate your taking the time to complete this survey. We wish the best of luck in your new home.